

## Appendix 1: Quality Policy

Precision 2000 Ltd has established a formal quality management system that extends to every aspect of the business:

- To provide a service which meets and exceeds customer requirements, including any legal requirements, ensuring minimum risk to business.
- Work closely with customers and suppliers to achieve 100% product conformity
- Ensure staff are suitably trained and qualified
- To provide a safe working environment
- To operate best environmental practice

In order to meet these aims, Precision 2000 Ltd has implemented a documented quality management system that meets the requirements of BS EN ISO 9001: 2015. This covers all aspects of business operations from receipt of enquiry to delivery of goods.

The Managing Director has the authority and responsibility to ensure that the quality system is fully implemented, communicated and understood across the organisation. Staff are responsible for the quality of their own work and empowered to control and contribute to quality improvements, at all times

Quality objectives are defined by the management team and continually reviewed at six monthly management review meetings.

Precision 2000 limited is committed to the continual Improvement and effectiveness of the Quality Management System in order to meet customer requirements.

G White

Gary White  
Managing Director